

## Six Sigma Change Management Training Workshop

### Introduction

This 2 day Change Management training workshop follows on from the 3 day Six Sigma Strategy programme. This programme focuses on making the case for change, assessing the impact on the organisation, and developing change and communication strategies and plans to ensure the change programmes objectives are met.

### Objectives

At the end of the Six Sigma Change Management training workshop, having developed an understanding of the challenges involved in initiating and sustaining change, the management team will have drafted:

- A case for change and the principles on which the change will be managed.
- A stakeholder analysis.
- A change management strategy and plan.
- A risk assessment and plan.
- A communication strategy and plan.
- A post workshop follow-up plan

### Course Content

- Reactions to change
- Why many changes fail and only a few succeed
- Developing the Case for Change
- Defining the management principles for the change
- Stakeholder analysis
- Assessing the impact of the change
- Developing a Change Management strategy and plan
- Developing a communication strategy and plan
- Understanding the role of change agents
- The challenges of initiating the change
- The challenges of sustaining the change
- Assessing the risks and contingency planning.
- Managing the change—roles and responsibilities

### Who should attend?

The management team and other senior managers who have an important role in business performance improvement. The benefits to the organisation of effectively managing the behavioural change of management and staff can be the difference between a Six Sigma success and failure. Attendees should have attended the Six Sigma Strategy training workshop.

### Duration

The course is in-house and takes place over two days.

### Bookings

**Business Transformation (Training and Coaching)** provides courses covering all aspects of Six Sigma. For more information or to make a booking please contact Denis Mahoney at sales@business-transform.co.uk or phone +44 1903 784783 or +44 7766 333294 or visit our website at www.business-transform.co.uk.