

Managing Projects and Change in a Six Sigma Environment

Introduction

Organising the team, breaking down the project into tasks and activities, assigning and monitoring progress are all basic skills for a Six Sigma team leader. The larger challenge for many projects is to understand and manage the changes required of the project's stakeholders. This course is aimed at addressing both the project management skills and enabling team leaders to understand how people react to change and the steps required to successfully help them through the change process.

Objectives

This two day course, which includes a number of group activities, will enable Six Sigma Green and Black and Belts to understand:

- How to build and manage an appropriate level plan for their DMAIC or DMADV project
- The important role that people play in making Six Sigma projects successful.
- The fundamental challenges of getting people to change.
- How to apply the key steps required to successfully manage people change.
- Apply their knowledge to a Six Sigma project to effectively manage the change of all stakeholders.

"People rise to the challenge when it is their challenge"

Anonymous

Course Content

- Why do DMAIC and DMADV projects fail?
- Managing a Six Sigma Project
 - ⇒ Project Charter
 - ⇒ Work breakdown
 - ⇒ Project plan and milestones
 - ⇒ Status reports
 - ⇒ Project risks and changes
 - ⇒ Tollgate reviews
- Understand how people react to change
- Stakeholder analysis
- Developing a Communications strategy and plan
- Creating a shared need and vision
- Mobilising commitment
- Assessing and addressing concerns and potential resistance to change
- Understanding change management activities inline with DMAIC activities
- Organisational alignment and DMADV projects

Duration and Who should attend?

This two day course is for in-house delivery. The course is for Six Sigma Green Belts and delegates undertaking a Six Sigma Black Belt programme who want to improve their skills in managing projects and people change in a Six Sigma context.

Follow on courses

The Six Sigma Black Belt programme consists of ten modules of which this is an optional component. The delegate has to complete two mandatory modules and has to choose five from the optional eight modules based on personal and organisational benefit, see the Six Sigma Black Belt course overview.

Bookings

Please contact Denis Mahoney at Business Transformation (Training and Coaching) on 01903 784783 or 07766 333294 or be email at denis.mahoney@business-transform.co.uk. for further information.