

Lean Awareness

Introduction

Lean thinking has become a widely adopted improvement approach that can greatly simplify processes and improve performance in both manufacturing and service organisations. Lean recognises that most of an organisation's processes are at best 40% value adding. Effectively applying Lean principles and tools can significantly improve the percentage of value added time; reduce process timescales; and reduce waste and the associated costs. At the same time there will be an improvement in customer service and satisfaction levels. This awareness course enables delegates to understand the benefits of lean for their organisation; the key lean principles, tools and techniques and how to approach implementation.

Objectives

This one day awareness course uses a blend of theory and practical exercises. During the course delegates will develop an understanding of:

- The key principles of quality improvement
- The key lean principles and the focus on waste elimination
- Customer value, value streams and waste
- The key lean tools and techniques
- Approach to implementing lean in their organisation

Course Content

- Introduction
- Quality improvement PDCA and DMAIC models
- 5 Lean principles
- 7 deadly wastes
- Customer value; value add , value enabling and non-value add
- Value streams and value stream mapping
- Key Lean tools and techniques
- Getting started
- Lean leadership and culture

Who should attend?

Management and staff who want to improve their knowledge of Lean thinking principles and tools.

Follow on courses and bespoke courses

Lean Processes and Tools (3 days) followed by Value Stream Mapping (2 days); or Lean Six Sigma Green Belt (5 days).

Further information

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